

Climate® Adhesive/Sealant Limited Product Warranty

Overview

This Limited Product Warranty ("Warranty") applies exclusively to designated construction adhesive products ("Product") manufactured by Climate, Inc. ("Company"). By purchasing or using the Product, the customer agrees to the terms outlined herein. The Warranty ensures that the Product, when used in accordance with the manufacturer's guidelines, will perform as described for the specified warranty period.

Warranty Coverage

Duration: The Warranty is valid for a period of 12 months from the date of purchase. Special Warranties will be reviewed on a case-by-case basis.

Performance: The Product is warranted to be free from defects in materials and to perform effectively when used under recommended conditions.

Exclusions: This warranty does not cover misuse, improper storage, or application outside of recommended guidelines.

Conditions and Limitations

- The Product must be used per *Installation Instructions* provided on the packaging or in supplementary documentation included in shipment packaging or found on www.climateadhesive.com.
- This warranty does not apply to damage resulting from:
 - Improper application or preparation of surfaces. Climate® products are not intended for use with dusty, dirty, oily, waxy, or any other improper surfaces. Climate® products adhere to many substrates but are specially designed to adhere to wood/wood products. Prior adhesion testing is advised.
 - Exposure to extreme environmental conditions not specified by the manufacturer. Climate® Adhesive/Sealant **sausages** have a minimum two-year shelf life if stored in a cool, dry environment (e.g., ~ 73° F; ~ 50% humidity); **cartridges** a minimum of one-year.
 - Mixing the Product with incompatible materials or components. Climate® Adhesive/Sealants are one-part construction products requiring no mixing or kneading and should not be combined with other materials.

The Warranty shall be void if the Product is tampered with or altered.

Claim Process

To make a Warranty claim, the customer must:

- Provide proof of purchase (e.g., receipt) showing the date and location of purchase.
- Submit a detailed description of the issue, along with photographs of the installation if available, and the defect, if applicable.
- Contact customer service at the manufacturer's designated contact details within the warranty period.

Climate, Inc. reserves the right to inspect the Product and the installation site before processing any warranty claim.

Remedies

If a valid warranty claim is made within the warranty period, the company's sole obligation will be, at its discretion:

- To replace the defective Product, or
- To refund the purchase price of the defective Product.

The manufacturer is not liable for incidental or consequential damage arising from the use or inability to use the Product.

Disclaimer

This warranty is the only express warranty provided by the manufacturer. No other warranties, oral or written, including implied warranties of merchantability or fitness for a particular purpose, are made. Some jurisdictions may not allow the exclusion of implied warranties or limitations on incidental or consequential damages, so the above exclusions or limitations may not apply. This Limited Product Warranty provides specific legal rights; you may also have other rights that vary based on local laws.

Contact Information

For questions or concerns about this warranty, please contact the manufacturer's customer service department:

- Phone: 844.450.9604
- Email: info@climateadhesive.com
- Address: 2734 Miller Road, Kalamazoo, MI 49001

Thank you for being a valued Climate® Adhesive/Sealant customer.